

Sustainability Policy

Banner Business Solutions Ltd T/A Complete is committed to a policy of sustainable development. Sustainability is the convergence of three distinct areas:

- Social sustainability
- Economic sustainability
- Environmental sustainability

We will use the principles of ISO 14001 to monitor and develop the impact and performance of this policy. We will also follow the principles of Reduce, Re-use, Repair, Recycle in managing our environmental impact.

The aims of this policy are:

Social sustainability

- To develop employee involvement and awareness of sustainability issues and encourage any positive contributions as part of staff development.
- To maintain a safe and healthy workforce and promote initiatives to enhance well-being.

To endeavour to foster good relationships with local communities. This may include using local labour and materials or helping local community projects/charities. We will avoid causing nuisance to our neighbours by for example noise, traffic, or pollution. We will also encourage communication between staff and local communities.

Economic sustainability

- To use the control of waste, and recycling to make a positive impact on our business performance.
- To source and offer recycled products to our customers, wherever possible.
- To use feedback from our customers on sustainability issues to improve our service and performance.

Environmental sustainability

- To ensure compliance with relevant environmental legislation and regulation.
- To prevent pollution, where reasonable and practicable.
- To control and minimise the consumption of resources and source materials, products, and services from environmentally responsible sources, wherever possible
- To control and reduce waste, and recycle materials, wherever possible. All management are authorised to take appropriate action to ensure that the above aims are achieved.

C. Newman

Chris Newman

Chief Operations Officer

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